

## QUALITY POLICY

SIAT Nigeria Limited (SNL) is a leading agro-industrial company in Nigeria, engaged in the sustainable cultivation, processing, and distribution of crude palm oil, crude palm kernel oil, and associated products. Through our integrated plantation and milling operations, we play a vital role in supplying high-quality products to both local and international markets.

The Management of SNL affirms its commitment to meeting customer requirements and ensuring satisfaction in line with the provisions of the ISO 9001:2015 Quality Management System.

SNL is dedicated to:

- Consistently meeting customer and regulatory requirements for our products and ensuring continuous customer satisfaction in our operations and service delivery.
- Driving continual improvement of our Quality Management System by setting measurable quality objectives, benchmarking performance, and conducting regular reviews of our processes and outputs.
- Preventing and eliminating non-conformances in our product quality and operational processes.
- Ensuring regular training and development of employees to strengthen their competence, responsibility, and authority in maintaining product quality and operational excellence.
- Rigorously monitoring and controlling the performance of suppliers, contractors, and the quality of raw materials and services procured.
- Effectively communicating quality requirements to employees, suppliers, contractors, and other relevant stakeholders through established specifications and standards.
- Embedding a culture of continuous improvement in all areas of the Quality Management System.

This policy represents the personal commitment of SIAT Nigeria Limited's Management to its customers and stakeholders. It is communicated, implemented, and maintained at every level of the company's structure and will be reviewed periodically to ensure its continued relevance and effectiveness.

*Joni Yasin*

Joni Muhammad Yasin  
MD/CEO, Siat Nigeria Limited